Status of Home and Community Care Block Grant (HCCBG) Services for Older Adults

To meet requests of federal and state officials, the Senior Tar Heel Legislature, our partners and stakeholders, the North Carolina Division of Aging and Adult Services (DAAS) has surveyed the statewide network of Home and Community Care Block Grant (HCCBG) providers to assess service needs and learn about issues facing the service delivery system. DAAS has surveyed the network six times since February 2009, most recently in March 2014. Statewide 315 providers were contacted, 254 responded (81%).

The Cape Fear Council of Governments, Region O serves 5 counties: Brunswick, Columbus, New Hanover, and Pender.

8 of the 8 county-level HCCBG providers responded, for a response rate of 100%.

Results

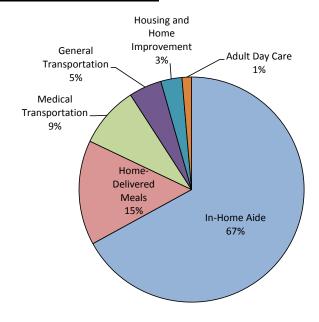
80% of the Information and Assistance providers said that the requests have increased; 60% said that the community resources to which they can refer clients have decreased

100% of the Senior Centers report increased demand for programs and services

662 seniors were reportedly waiting for home and community services; when projecting responses to 100%, there was an estimated number of 913 individuals on the waiting list.

Number of seniors on the waiting list by service

Service	# Waiting
In-Home Aide	441
Home-Delivered Meals	99
Medical Transportation	58
General Transportation	31
Housing and Home Improvement	20
Adult Day Care	9



What some Region O providers are doing to promote efficiencies and meet challenges:

In-Home Aide: 43% are prioritizing applicants; 57% are reassessing clients to identify those whose services can be reduced or eliminated

Housing & Home Improvement: 100% are using more volunteers to provide the service

Home Delivered Meals: 40% are prioritizing applicants according to the specific need for service

Congregate Nutrition: 40% closed one or or more sites altogether; 40% have reduced the number of clients

Care Management: 50% are prioritzing applicants according to specific need for service; 50% are reassessing to identify those clients whose services can be terminated or reduced

General Transportation: 50% are reducing the number of clients served; 50% are reducing the number of routes or geographic area served

Current challenges regarding funding and volunteerism

33% said that consumer contributions have decreased; 33% said that private donations have decreased; 33% reported decrease in county funding 80% said that the number of volunteers have gotten smaller; 60% said the number of hours volunteers can contribute has decreased

About the Home and Community Care Block Grant

Established in 1992 under NCGS 143B-181.1(a)(11), the HCCBG was devised to provide a "common funding stream" for a comprehensive and coordinated system of home and community-based services and opportunities for older adults. HCCBG services are available to people age 60 and older, although the "average" client is nearly 80 and the program targets individuals who are socially and economically needy.

HCCBG is administered through the NC Division of Aging and Adult Services and the Area Agencies on Aging. It combines federal and state funds with a local match, and it gives county commissioners discretion in budgeting and administering aging funds.

HCCBG Services at a Glance (Services offered in Region O are bolded in this list)

Adult day care and day health care

Respite Care management
Information & assistance In-home aide services

Congregate and home-delivered meals General and medical transportation

Senior centersSenior companionHousing and home repairHealth screeningsHealth promotion and disease preventionSkilled home health